iron horse ℠
Delivering better, safer networks

Contact us at: **1-800-991-IRON**
Local Area: **(703) 866-6413**
sales@ih-online.com
Fax: **(703) 866-6418**
Hours: **9am to 5pm ET**

Customer Benefits

Make Life Easier

End your frustration. Dealing with computer problems is not how you want to spend your time. Computers are merely a tool to get the job done. When they aren't working properly, it makes your life more stressful. Iron Horse can help you get back to work and concentrating on the things you want to do!

We provide solutions, not just products. Iron Horse provides a full array of on-site and remote network and security services including troubleshooting, consulting, installation, technical support, management and maintenance. Whether you need a lot of assistance with your computers or just a little, we can help!

We treat you with respect. It may surprise you that we don't have an online catalog but we have found that you will get quicker and more accurate results when you deal with a real person. We file your quotes by name, not account number. You aren't a number to us!

Talk to an expert. If you don't know exactly what you want, that's okay. That is why we are here. We have the experience and resources to help you find the products and services that best fit your needs. As a result, our product return rate is less than 0.2% per year. None of our consultants work on commission. Their objective is to make sure you end up happy.

What we promise, we deliver. Over 90% of our client's orders arrive within two business days, without using express service. Over 95% arrive within two weeks, and this includes customized and backordered products.

We know the government and educational markets. We are quite familiar with government rules and regulations which will make your procurements run smoother. We have special governmental and educational pricing agreements and contracts to better meet your needs. We offer thousands of products and services on GSA Schedule, if that's your contract preference. *We also are a certified minority-owned, small & disadvantaged business.*

We have a wide product selection. Iron Horse is an authorized reseller of more than 250,000 computer and network related items, including hardware, software, maintenance agreements and on-site services. If you want it, we've probably got it!

We have real experience. We have been in business since 1990 and still work with many of our original customers. All the staff members at Iron Horse hold multiple certifications. We will get you the right answers!

Flexible payment options - Iron Horse accepts most credit cards. Net terms and leases are also available to you.